



Terms and Conditions

TERMS: Upon approval of credit MicroConnex generally grants Net 30 terms FOB Snoqualmie, WA, unless agreed otherwise in writing. With net 30 terms, MicroConnex may raise or lower credit limit based on financial and payment history information provided. Finance charge will apply to late payments at the rate of 1.5% per month of the unpaid balance. MicroConnex also accepts VISA/MC/Amex on initial or all subsequent orders.

PAYMENT: To be eligible for an open Net 30 account, you must sign our Credit Agreement letter and meet credit approval criteria.

CANCELLATION: Cancelled orders are subject to a cancellation fee based on work-in-progress. Call your sales representative immediately and follow up with a fax or email to confirm. In some cases MCX requires a bilateral "NCR".

SCHEDULED DELIVERIES: We will schedule out your deliveries over a mutually agreed upon period; however your order will be manufactured at the discretion of MicroConnex to maximize production capabilities and cost efficiencies. If for any reason this order is cancelled at any time prior to the final scheduled shipment, any or all of the completed order will be subject to a cancellation charge which may be up to 100% of the remaining order depending on the manufacturing status at the time of cancellation.

CHANGE IN SHIP DATES: Any change in ship date resulting in lead-time shorter than standard lead-time will be subject to expedite fee. Any change in ship date to push out a "Fabrication" order within 30 days of original ship date will not be allowed due to inventory cost unless mutually agreed upon. Any change in ship date to push out a "Turnkey" order within 60 days of the original ship date will not be allowed unless mutually agreed upon.

SHIPPING METHOD: MicroConnex reserves the right to ship the best way for on-time delivery and will try to accommodate customers' shipping preference whenever possible. MicroConnex's preferred shipping firm is FedEx.

FOB: Origin (Snoqualmie, WA). We pre-pay and bill for shipping and handling.

OVERAGE: Unless otherwise notified, all orders are subject to shipping and invoicing a maximum of 5% overage.

EXPEDITE FEE: Expedite fees are charged at a rate determined by MicroConnex for lead-time less than the standard lead-time. If the parts are shipped late due to manufacturing issues, the expedite fee will be reduced based on the number of days late.

INVENTORY: MicroConnex does not store, keep, or otherwise promise to inventory any parts unless agreed to in writing by both parties. MicroConnex does offer JIT/Kanban programs tailored to your unique business model.

QUOTES: All quotes are valid for a period of 30 days, unless otherwise specified. If the quoted specifications change, you may be subject to a price change (both up and down) necessitated by the actual product information. All lead-times quoted are in working days (not including weekends and holidays) and based on material availability.

NONCONFORMING MATERIAL: Any defective material with workmanship issues will be replaced and rebilled, unless agreed upon otherwise. MicroConnex will accept liability for fabrication parts only, unless the part is turnkey. All return material will be analyzed for failure mechanism before a credit and rebill is approved. RMA number must be obtained from MicroConnex before return shipment of any defective parts.

WARRANTY: MicroConnex warrants our parts against any workmanship defect per IPC specifications class 2, for up to a period of 90 days from the ship date. Parts may not be accepted back after the warranty period expires unless mutually agreed upon.